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# The Self Assessment Aspects for Waqf Land Management Framework in Malaysia

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#### **Abstract**

In Malaysia, the administrations and management of waqf (Islamic endowment) land falls under each State Islamic Religious Councils (SIRCs) as their legal trustees. The SIRCs faces several issues on wagf land that reflect the weaknesses in the administration systems that need immediate attention. The aim of this paper is to formulate the self-assessment framework that is adapted from land administration assessment framework and various wagf management strategies proposed in previous researches. This framework can serve as self assessment for the SIRC or to the monitoring agency to improve the waqf land management which eventually, can result in standardised management throughout Malaysia. The study comprises two approaches, first is content analysis of the literature reviews to identify the strategies as the assessment tools. The second is case studies analysis using adapted land administration assessment. The findings revealed innovative and effective strategies in the administration of waqf land, that worth emulated SIRCs. The findings are incorporated into a comprehensive waqf land management assessment framework. The result from the assessment serves as a great reflection to waqf institutions, where the religious councils will have a better idea on their strength and weaknesses as well as their opportunity and threat from the assessment framework.

Keywords: Waqf Land Administration, Waqf Management, Self Assessment

#### Introduction

In Malaysia, the issues related to waqf land administration and management seem to be never-ending. Numerous researches have come up with findings, strategies, and several solutions to alleviate waqf problems as well as enhancing waqf institutions. However, according to the literature review, many of these strategies are still not successfully implemented by the State Islamic Religious Councils (SIRCs) as proven by recent studies stating that the same old issues keep surfacing (Siraj, 2012; Rani 2012; Shari et al., 2019). Thus, the SIRCs as the legal trustees need to be monitored and evaluated to ensure their

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efficient and comprehensive management. In strategic management of an organisation, self assessment is a crucial approach for organisation to thoroughly understand the organization's strengths, weaknesses and identifying assets or resources available to it.

Currently, there is no assessment instruments on waqf administration and management whether within the organisation or from upper-level institutions. As far as this research is concerned, there are limited literatures mentioned the needs for an assessment to monitor the waqf land administration and management. Rani (2013) emphasises the need for such an effort to identify the issues and problems in order to improve strategies of the SIRCs. He suggests that more frequent auditing to all the SIRCs can give tremendous benefits as the selective auditing that has been carried out provides positive outcomes to the selected institutions. Kamaruddin et al (2018) also suggest the needs for waqf monitoring and reporting carried out within the organisation to enhance the management of waqf supporting the suggestion made by Arshad & Zain (2017) on waqf performance measurement in order to empower the waqf intistutions.

Besides the need for an evaluating mechanism, it is crucial to identify the appropriate aspects to be monitored and evaluated. Those aspects are supposed to identify the weaknesses in the administration system and simultaneously suggest the strategies to overcome the problems. Assessment will be challenging without a comprehensive framework that embodies important elements or aspects to be scrutinised. Nevertheless, the land administration theory does provide the assessment framework that can be adapted for the benefits of waqf administration and management. Therefore the objectives of this paper are;

- 1. To identify the factors or elements to be eveluated and monitored
- 2. To assess the weaknesses in the administration of waqf in SIRC
- 3. To suggest the strategies and actions to overcome the weaknessess.

The objectives driven to achieve the aim of the study is to formulate the self-assessment framework that is adapted from land administration assessment framework and various waqf management strategies as mechanisms to improve the administration and management of waqf land by the SIRCs.

### The Purpose of Assessment

Self assessment is one of the startegic planning tool to increase efficiency of an organisation. Self assessment is concerned with whether we are doing the right thing and whether we have achieved the objectives. What lessons can we draw from our experiences, and what can we learn to help us in dealing with similar situations? Such questions are an integral part of management that can be answered by means of an assessment (Swiss Agency for Development and Cooperation (SDC), 2002). Furthermore, conducting assessment can develop skills and knowledge in assessment and analysis that eventually increase understanding on how the system works. This may strengthens the quality of existing programs or projects, thus leading to improved outcomes for the stakeholders. The more holistic definition is provided by Clarke and Dawson (1999), stating that assessment is a form of applied social research with the primary purposes as follows:

- Not to discover new knowledge, as in the case of basic research, but to study the effectiveness with which existing knowledge is used to inform and guide practical actions.
- The most important purpose of assessment is not to prove, but to improve.
- Unlike basic sciences, assessment does not aim for truth or certainty. Its aim is to help improve programming and policy making.

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- Assessment is also very much action-oriented, mainly to identify recommendations for programmes, policy and decision-making.

Through assessment, failures as well as successes can generate valuable information for future programmes or projects (Steudler, 2004). Self-assessment allows the organization to define its strengths and areas for improvement. This process should result in the development of planned activities to improve the organization's work and systematic control (Szewczyk, 2019).

#### **Research Approach**

There are two approaches in this research. First is a case study approach, which is appropriate when looking for information on a broad range of similar phenomena in an institution. The second approach is content analysis where literatures on waqf administrations are reviewed to identify the strategies proposed in the documents. The content analysis also serves as triangulation tools for the data collection of this research.

Then, those strategies from the content analysis together with the results from the case study are incorporated as assessment aspects. Those assessment aspects are used as a self assessment tool to reflect the administration and management condition of the SIRCs.

### **Case Study Analysis**

The four case studies were as follows:

- i. State Islamic Religious Council of Selangor (MAIS)
- ii. State Islamic Religious Council of Kuala Lumpur, Federal Territory (MAIWP)
- iii. State Islamic Religious Council of Pulau Pinang (MAINPP)
- iv. State Islamic Religious Council of Johor (MAIJ)

The assessment focus was on the waqf unit/division or department whether on its own and its relation to other units and division. The data collection Techniques involved several interviews with relevant officers from the SIRCs. The interviews were conducted with waqf officers from the waqf department, division or unit of each SIRC. The data were mostly collected using semi structured questions. Besides in-depth interviews, the fieldwork included analysis of documentary sources in each organisation. The documents collected from various sources give useful information on understanding the waqf management by the SIRCs.

### **Assessment Aspects for Case Study Analysis**

The analysis of the case study implemented by applying the sets of evaluating aspects that was adapted from Steudler (2004) Land Administration Evaluation Framework. After considering vast literatures, this topic emphasises the need to integrate the land administration and land management theory and practice in order to study, explore, and propose solutions for waqf land administration. This is as an insight and contribution from the built environment perspective. It is believed that land administration theories can provide a close measures in evaluating waqf administration that is reflective of the managements of waqf land. The nature of the land as a medium under scrutiny, whether the land is private or public provides relevance for the reference with adjustments to the purpose and functions of the land. Since the waqf land administration in Malaysia still does not have any models or guidelines to be followed, it is hoped that land administration and management theory can offer some assistance to increase the efficiency of waqf administration and management. The

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main justifications in considering the land administration theories for waqf land are as follows:

- a. **Physical aspects**: The direct relation of land matter. Although waqf can be in the form of other properties such as cash, waqf has been known for its physical aspects that need to be well-catered for.
- b. The processes of land administration: Land administration also emphasises on the matter such as land registration and legal ownership and the resolving of conflicts concerning the ownership and the use of land. From previous studies, issues on title and transfer ownership also become the main concern in waqf administration and management.
- c. Land administration functions: Juridical, regulatory, fiscal, and information management. These functions are translated into the legislation, organisation, databases, and maps as well as the funding mechanisms required to implement and maintain a solid land administration system, all of which highly resembles the functions needed in wagf administration.
- d. The existence of efficient land administration and management system as a guideline. There is a need to consider the land administration and management because there is an efficient system as a guideline to be adapted to the administration of the waqf system mainly because the components and the principles are related to contribute to more effective, organised, and competitive waqf administration system.
- e. **Evaluation system:** Land administration promotes the need for assessment to ensure the comprehensiveness of the administration system as well as to encourage new strategies, especially in less developed countries or regarding certain types of land such as customary land and land owned by aborigines. This assessment system could benefit the waqf land administration as well.

There were four steps in the methodological procedure for the assessment of land administration systems implemented in this research. The four steps are as follows:

- 1. Review of the assessment aspects in the assessment framework;
- 2. Establishing "good practice" for each aspect in the evaluated system's context;
- 3. Identifying strategies as performance gaps; and
- 4. Establishing a summary profile with a SWOT matrix.

The first and the second steps are the adaptation from Steudler (2004) assessment of land administration to ensure that the assessment framework is related to waqf land. Then, the second step was the establishment of "good practice" by replicating the Steudler's model framework but in waqf perspectives. Then, the third step was the identification of performance gaps, which was derived from the case studies. In this step, the gaps between the actual performance of the case study and the potential of good practice embodied by each assessment aspect were identified. The weaknesses and strengths of the particular case study in waqf administration and management were also determined. Finally, the last step was a summary profile of the waqf management system of each case study. The steps for case study analysis are summarised in Figure 1 below.

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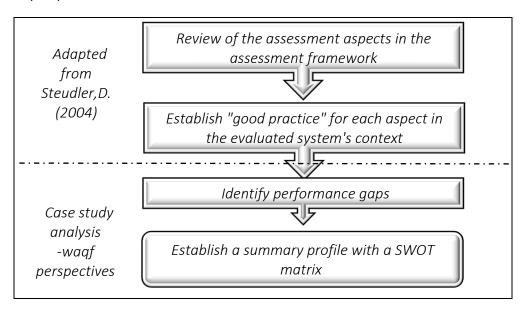


Figure 1: Assessment Methodology for Case Study.

The reporting and analysing of the case study is structured according to Table 1. The case studies will be analysed in detail according to six (6) assessment areas in Table 1. Then, each case study will summarise the analysis by providing a list of performance gaps with SWOT classifications. The assessment areas derived from aspects adaptation from Steudler (2004) in relation to wagf land administrations as depicted in Table 2.

Table 1
Structure for Case Study Analyses

1. Assessment of the system	Main Assessment Areas			
	1. Administrative strategy			
	2. Legislative			
	3. Financial			
	4. Human resources			
	5. Database & information technology			
	6. Donor/public			
2. Summary of assessment	List of performance gaps with SWOT			
	analysis			

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Table 2
Summary of Assessment Aspects for Case Study Analysis

Assessment Area	Assessment Aspect	Good Practice		
(Main Variable)	(Coefficient)			
Institutional, organisational	Institutional aspects	Establishment of ministry		
and administrative aspects	Organisational aspects	specific for wagf.		
		The organisational situation		
		reflects appropriate		
		authoritarian and		
		jurisdictional levels.		
	Administrative aspects	When the administrative		
		structures are suitable to the		
		circumstances. For example,		
		the organisation sets up a		
		specific division/unit to be		
		responsible for waqf		
		management.		
		The responsible division/unit		
		has a manual, standard		
		procedures or a system.		
	Reform activities (up to 10	Reforms and organisations		
	years)	are carried out within a		
		coordinated and well-		
		understood context.		
	Private sector involvement	The private sector		
		involvement is suitable to the		
		circumstances.		
Legislature or Legal	Ownership Process	Registration service has been		
Aspects		organised to provide system		
		transparency.		
	Complete legal situation of	When the waqf land		
	land	administration system would		
		present the complete legal		
		situation of the land.		
	Revised/new legislation	New enactments and		
		additional legislation that		
		enhances the waqf		
		management are established		
		to support the waqf		
Financial	Discot server	institutional system.		
Financial	Direct revenue	Regular rental collections and		
		income from waqf activities		
	Funding aspects of	Various sources of funding		
	administration	Investment by private		

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	Funding aspect of development	Public contributions Rental value that matches the land market		
	Land market aspects	Waqf land should represent the real land value		
Human resources	Personnel arrangements	Number of staff and qualifications are appropriate to the circumstances.		
	Staff reformed or optimised	Human resources development Capacity building and training		
Database &information technology	Information technology aspects	When SIRCs do not store the data manually but everything is also computerised.		
	Complete coverage and the completeness of the records	The coverage is 100%, with maps and can be accessed easily. Each individual parcel must be complete by itself to reflect the actual situation.		
Donor/Public	Public awareness	The information on waqf constantly being spread to the public.		
	Contributions tools	Existence of cash waqf or cash share for public to donate		

Adapted from Steudler (2004) in Mokhtar (2015)

Table 3 depicts the result of SWOT analysis from one of the case studies which is the Selangor Religious State Council (MAIS). The SWOT derived from a thorough assessment of the strategies implemented in various aspects such administrations, legal, databases, finance and public awareness. The strategies are identified as performance gap and will be used as assessment aspects in the assessment framework later.

Table 3
Result of SWOT Analysis of Selangor Religious State Council

Stre	ngths	Weaknesses	
f r i 2. I	The provision for waqf staff in each district assists in facilitating the data collection, data record, and registration from all over the state. This has minimised the issues faced in collecting information for registration.  MAIS advances by establishing Waqf Corporation in January 2011.	a all properties or development, the approach is to encourage regulars payment of rent than charging high value that causes accrued rental.  2. In terms of training, no specific training	ne ar gh ng dy

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3.	Pioneer in waqf registration procedure	adopted by MAIS for waqf land data
	and received recognition from ISO.	storage is outdated and not practical.
4.	Two main legislations provide ample	·
	jurisdiction and assist in wagf	
	administration. The declaration of Waqf	
	Enactment strengthens the waqf	
	institutions in Selangor.	
5.	Have comprehensive and strategic	
٦.		
	methods in increasing public awareness.  Various contribution methods that	
6.		
	encourage waqf donated through shares	
_	or cash waqf.	
Ор	portunities	Threat
1.	Although no private sector is involved in	None
	the administration the establishment of	
	Waqf Corporation reduce burden on	
	development aspects. MAIS can focus on	
	admin issues.	
2	Funds are from Baitumal, although	
	Enactment Waqf 1999 provides	
	allowances and expenditures that are	
	directly under waqf matter.	
3.	MAIS is aware of the latest and	
٥.		
	contemporary Islamic financing options	
	that can enhance the revenue or	
	financial aspect of waqf such as sukuk	
١.	and Real Estate Investment trust (REIT).	
4.	Waqf unit collaborates with other units	
	and divisions that have staff in various	
	qualifications such as town planning and	
	business administrations.	
5.	An IT system that restores all types of	
	land owned by MAIS. However, more	
	focus waqf database is yet to be	
	explored.	

Sources: Salbiah Mokhtar, 2015

### **Content Analysis**

In this research, second research approach conducted to triangulate the findings from case study analysis. This to ensure the assessment aspects found are valid. The approach on documents review or content analysis is suitable due to detail analysis on information gathering in finding the assessment aspects. Previous research, annual reports, and journals

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were analysed to identify possible strategies that would be the assessment aspects for the framework.

64 literatures were screened according to the parameters the analyses were executed as this research did not intend to determine the least or the most number of strategies proposed. Instead, content analysis looked into what and why, i.e., what strategy and why it was proposed in order to match the good practice in Table 2. There were 48 nodes that comprised 42 codes and 6 themes identified through Nvivo. Some of the findings are shown in Table 4. The table depicts the strategies being discussed and highlighted in the articles through thorough research done by the authors.

Table 4
Results of Strategies Highlighted in Content Analysis

Administrative	Legal	Financial	Human Resources	Databases	Donor/Public
✓ Establish Waqf Ministry ✓ Establishm ent of separate waqf manageme nt company for commercial aspect ✓ Establish a parent organisatio n that coordinate waqf manageme nt	✓ Coordinat e laws in matters relating to waqf ✓ New provision on legal aspect that covers organisati on and assets managem ent	✓ Financial initiatives to encourag e cash waqf/ waqf share ✓ Link with insurance company to increase collection Encourag e istibdal to resolve unecono mic land issue ✓ Innovativ e finance modes - various from partnersh ip, joint venture etc. self finance cash waqf/sha	✓ Hire experts for waqf managem ent ✓ Provide related training to human resources to enhance skill	✓ Applicatio n of Geographi cal Informatio n System ✓ Improve database managem ent ✓ Improve informatio n technolog y system ✓ Promote e-waqf system to manage waqf data	✓ Increase awareness ✓ Promote waqf potential to corporate ✓ Accountabil ity to beneficiarie s

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•	✓ Increase waqf property value if it is to be a part of land market ✓ Review rental value ✓ Increase rent collection to increase revenue		
()			

Sources: Mokhtar (2015)

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# **Proposing and Quantifying The Assessment Framewok**

The next step is proposing the assessment aspects through triangulating case studies analysis and content analysis. The strategies highlighted from both findings were analysed and developed into list of assessment aspects. Table 5, Assessment Area depicted the proposed assessment framework with areas and aspects that should be reviewed by the SIRCs. This framework serves as self review tools for SIRCs to improve the administration conditions. The SIRCs will be able to recognised the areas or aspects they are lacking and strategised on implementing those elements in order to improve the administration.

In ensuring the assessment are more effective, scoring are added to the framework. To quantifying the aspects Goal Achievement Matrix (GAM) is used to suggest the score instead of through the average mean, standard deviation, or other ranking calculations. This is because the strategies proposed are considered potential aspects to be included in assessmentn framework. GAM provides and sees which strategies are close to the goal to be achieved in administration and management. GAM evaluates a programme by appointing the extent value to the objective of the goal achievement. Goals are defined operationally in order to be analysed in the GAM. According to this procedure, the costs and the benefits of a course of action, which has been designed to serve a set of objectives, are its positive and negative contributions to the achievement of each of the objectives. These costs and benefits resulting from a particular course of action are considered only in relation to the goals for which they have significance. The extent of a goal achievement is measured in monetary units, in other quantitative units, or in qualitative terms, depending on how the relevant goals have been defined. GAM allows qualitative reasoning in allocating weight age of actions in relation to the goal. Finally, the relative effectiveness of alternative courses of action in achieving the set of desired objectives is determined. This is done by applying a weighting system to objectives and to subgroups, sectors, locations, or activities affected (Hill, 1973).

Thus, the process of quantifying the assessment framework with adaptation from GAM is considered as reasonable and reliable for scoring the SIRCs. GAM uses costs and benefits in relation to the goal. Any action that should be carried out will be considered normal, thus have zero (0) significance to the goal, while costs will be –1 and benefits will be +1. That is the basic GAM introduced by (Hill, 1968). However, the application varies when the weight age is improvised to suit the assessment on the same basis, which is to find the strongest objectives or strategies in relation to the goal (Hill, 1968).

Remarkable aspect or strength in case analysis (benefits) = 3 points (Strength)					
Ordinary aspect = 1 point (Opportunity; have good chances to improve)					
No strategy = 0 (Weaknesses)					
Aspect considered negative (cost) = −3, negative point (Threats; detriment to					
administration)					

Figure 2: Guide for Scoring the Assessment Aspects.

### Adapted and modified in according to Hill (1968;1973)

Next step, is assigning a score to the assessment aspects by using Figure 2 as a guide. The following Table 5 only shows some examples from Administration and Legislation Aspects, just enough in order to show the quantifying process. The table shows the score and the rationale for giving the score. The assessment aspects considered as remarkable or ordinary

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are reflected back to the analysis of performance gaps during case study analysis and the strategies suggested in content analysis. More assessment aspects will be depicted in Table 6 as to avoid redundancy for this paper.

Table 5
Framework on Assessment Aspects & Scoring Rationale (Examples from overall aspects)

I.	ADMINISTRATIVE	ASSESSMENT AREA	onare (Exam	ipies ji om	over an aspects)
No.	Goal (Good Practice)	Assessment aspect (findings from strategy proposed)	Sources of findings	Propos ed Score point	Rationale for the remarkable weight age /notes/sources
1.	Institutional aspects Organisational aspects Establishment of	Establishment of a specific agency	Case study analysis	3	Corporatisation of Waqf Selangor (MAIS)
	ministry specific for Waqf The organisational situation reflects appropriate		Content analysis		Abdul Halim Ramli (2006), Syed Khalid Rashid, (2003), Megat Mohd Ghazali (2006)
2.	authoritarian and jurisdictional levels	Establishment of a specific waqf committee	Case study analysis	3	MAIS, MAIWP
			Content analysis		Abul Hassan and Mohammad AbdusShahid (2010), Shamsiah Abdul Karim (2010)
3.	Administrative structures When the administrative structures are	Setting up a specific department or higher hierarchy	Content analysis	3	Sohaimi Mohd Salleh, Syarqawi Muhammad (2008)
4.	suitable to circumstances, as an example, the	Setting up a specific division	Case study analysis	1	MAINPP, MAIJ
5.	organisation sets up a specific division or unit to be responsible	Setting up a specific unit	Case study analysis	1	MAIS – but set up PerbadananWakaf
6.	for waqf management. The division/unit	Shared unit	Content analysis	1	MAIWP – due to small number of waqf properties
7.	responsible have a manual or standard procedure or a system	No specific unit/division, waqf is	Content analysis	(-3)	Syed Khalid (2003)

		considered under Baitulmal property				
8.	Reformed activities Reforms and organisations are carried out within a coordinated and well-understood context (within 5 to 10 years)	Relocated within the division	Case study analysis	1	Waqf Unit in MAIS is reallocated to suit its function after the establishment of Perbadanan Wakaf Selangor (PWS)	
9.		Establishment of a waqf committee	Case study analysis	3	MAIWP is aware of the need for committee	
10.		Establishment of a new entity/ specific waqf corporation	Case study analysis	3	MAIS established PWS in 2011	
11.	Private sector involvement The private sector involvement is suitable to the circumstances	In administration and management	Content	3	Mustafa Mohd Hanefah et al. (2011), Shamsiah Abdul Karim (2007), Abdul HalimRamli (2006), Abul Hassan (2010)  MUIS – Singapore's experience by separating the administration - Warees private	
12.		In developing IT for database system	Case study analysis	3	limited.  MAINPP – team up with USM	
13.			Content analysis			
Ш	II. LEGAL ASSESSMENT AREA					
No.	Goal (Good Practice)	Assessment aspect (findings from strategy	Sources of findings	Weight / Score point	Rationale for the remarkable weight age /notes	

		proposed)			
14.	Ownership Process Registration service has been organised to provide system	Provision on trusteeship/ ownership of waqf	Case study analysis	1	Provisions provided in Administrative Law
15.	transparency	Possess registration procedures for transfer of ownership	Case study analysis	3	MAIS has ISO thus uses it as a manual guideline for waqf administration by JAWHAR. Other states should follow similar procedure.
16.		No proper procedure considered detrimental to administration	Content analysis	(-3)	Siti Mashitooh (2000), (2006a), (2006b)
17.	<ul> <li>Complete legal</li> <li>situation of land</li> <li>When the waqf land</li> <li>administration</li> <li>system would present</li> <li>the complete legal</li> <li>situation of the land</li> </ul>	Capital derived from waqf must be spent only for waqf purposes and not distributed to Baitulmal	Case study analysis	1	Provision in Islamic Administrative Law (Waqf)
18.		Need to gazette the waqf property list yearly	Case study analysis	1	Provision in Islamic Administrative Law (Waqf)
19.		The need to register waqf	Case study analysis	1	Provision in Islamic Administrative Law (Waqf)
20.		Exchanging vow of contract (sighah)	Case study analysis	1	Provision in Islamic Administrative Law (Waqf)
21.		Law for trespassers	Case study analysis Content analysis	3	Highlighted in content analysis Siti Mashitooh (2006a), (2006b), Mohd. Affandi (2010a)
22.		The need to conduct waqf survey	Content analysis	3	Waqf Ordinance Bangladesh Syed Khalid (2003,2011) – to ensure complete

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					inventory of all awqaf
23.	Salary provisions to mutawalli (waqf manager/people in charge)	Case study analysis Content analysis	3	Highlighted in content analysis Waqf Ordinance Bangladesh Syed Khalid (2003,2011)	
24.		Istibdal	Case study analysis Content analysis	3	Provision in Islamic Administration Zulkifli Hassan (2008), S.Hishamet et.al. (2013)
25.		Record the revenue in an account	Case study analysis	1	Provision in Islamic Administration
26.		Waqf committee requirement	Case study analysis	3	Provision in Selangor Waqf Enactment 1999, Shamsiah Abdul Karim (2010),
			Content analysis		

Sources; Mokhtar (2015)

### **ScorING the Case Studies**

The next step is scoring the case studies according to the aspect and weightage decided previously in Table 6. This scoring is not to put the case studies in a competition. Rather, it serves to give a measure for better impact on the administrative situation of the case study. The result should be taken positively as to improve at whichever deprived areas. Even though the assessment gives high score, the case study still can scrutinise each of the elements for further improvements.

Table 6
Evaluating Score of the Case Studies

ADMIN	ADMINISTRATIVE ASSESSMENT								
No	Assessment	Strategy	Weight	MAINPP	MAIS	MAIJ	MAIWP		
	area	proposed/Asses	/ Score						
		sment aspects	point						
1.	Administrativ	Establishment	3		3				
	e structures	of a specific							
		agency							
2.		Establishment	3		3				
		of a specific							
		waqf committee							

3.		Shared responsibilities by other committee	1	1		1	1
4.		Setting up a specific department or higher hierarchy	3				
5.		Setting up a specific division	1	3		3	
6.		Setting up a specific unit	1		1		
7.		Shared unit	1				1
8.		No specific unit/division, waqf is considered under Baitulmal property	(-3)				
9.		Allocated special waqf staff in each district	3		3		
10.	Reformed activities (within 5 to	Relocated within the division	1		1		
11.	10 years)	Establishment of a waqf committee	3				3
12.		Establishment of a new entity/ specific waqf corporation	3		3		
13.	Private sector involvement	In administration and management	3				
14.		In project development	3	3	3	3	3
15.		In developing IT for database system	3	3			
TOTAL	POINT		29	10	14	7	7
Percen	tage (%)			34%	48%	24%	24%

LEGAL A	SSESSMENT						
No.	Assessme	Strategy	Weight	MAINPP	MAIS	MAIJ	MAIWP
	nt area	proposed/Assessme	/ Score				
		nt aspect	point				
16.	Ownershi	Provision on	1	1	1	1	1
	p Process	trusteeship/ownersh					
	'	ip of waqf					
17.		Possessing	3	3	3	3	3
		registration					
		procedures for					
		transfer of					
		ownership					
18.		Registration on waqf	3	3	3	3	3
		application required					
		by the legal					
		enactment					
19.		No proper procedure	(-3)				
		considered					
		detrimental to					
		administration					
20.	Complete	Provision on waqf in	1	1	1	1	1
	legal	Islamic					
	situation	Administrative Law					
	of the land	for the state					
21.		Have exclusive waqf	3		3		
		enactment					
22.		Revenue of specific	1	1	1	1	1
		(khas) waqf must be					
		disbursed for					
		subjected waqf <i>khas</i>					
		only					
23.		Revenue on general	1	1	1	1	1
		waqf can be					
		distributed to					
		Baitulmal					
24.	Complete	Capital derived from	1	1	1	1	1
	legal	waqf must be spent					
	situation	only for waqf					
	of land	purposes and not					
		distributed to					
		Baitulmal					
25.		Need to gazette the	1	1		1	
		waqf property list					
		yearly					

26.		The need to register waqf	1	1	1	1	1
27.		Exchanging vow of contract (sighah)	1	1	1	1	1
28.	-		3		3	3	
		Law for trespassers	3		3	3	
29.		Salary provisions to mutawalli(waqf manager/people in	3				
		charge)					
30.		Istibdal	3		3	3	
31.		Provision to conduct waqf survey	3				
32.		Record the revenue	1	1	1	1	1
32.		in an account	1	1	1	1	1
33.		Wagf committee	3		3		
33.		•	3		3		
34.	Revised/	requirement Flexibility to the law	1	1	1	1	1
34.	new	interpretation by the	1	1	1	1	1
		Fatwa committee					
35.	legislation		3		3		
35.		Specific Waqf	3		3		
		Enactment					
36.	-	Changes within the	1				
50.		Changes within the enactment	1				
TOTAL F		enactment	38	19	29	22	
	<i>) (</i>						1 1 0
			36			22	18
Percent			30	50%	76%	58%	<b>18</b> 47%
Percent	age (%)	ENT	30				+
Percent		ENT	36				+
Percent	age (%) IAL ASSESSM			50%	76%	58%	47%
Percent	IAL ASSESSM Assessme	Strategy	Weight	50%		58%	+
Percent	age (%) IAL ASSESSM	Strategy proposed/Assessme	Weight / Score	50%	76%	58%	47%
FINANC No.	Assessme nt area	Strategy proposed/Assessme nt aspect	Weight / Score point	50% MAINPP	76% MAIS	58% MAIJ	47% MAIWP
Percent. FINANC No. 37.	Assessme nt area  Direct	Strategy proposed/Assessme nt aspect Rental properties	Weight / Score point 1	MAINPP	76% MAIS	58% MAIJ	47% MAIWP
Percent FINANC No.	Assessme nt area	Strategy proposed/Assessme nt aspect Rental properties Lease	Weight / Score point 1	MAINPP  1 1	76% MAIS	58% MAIJ	47% MAIWP  1 1
Percent FINANC No. 37. 38. 39.	Assessme nt area  Direct	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal	Weight / Score point 1 1 3	MAINPP	76% MAIS	58% MAIJ	47% MAIWP
Percent FINANC No.	Assessme nt area  Direct	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from	Weight / Score point 1	MAINPP  1 1	76% MAIS	58% MAIJ	47% MAIWP  1 1
Percent FINANC No. 37. 38. 39.	Assessme nt area  Direct	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits	Weight / Score point 1 1 3	MAINPP  1 1	76% MAIS	58% MAIJ	47% MAIWP  1 1
Percent FINANC No. 37. 38. 39. 40.	Assessme nt area  Direct	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits and investment Waqf shares/cash	Weight / Score point 1 1 3	50%  MAINPP  1 1 3	76% MAIS  1 1	58% MAIJ 1	47% MAIWP  1 1
Percent.  FINANC  No.  37.  38.  39.  40.  41.	Assessme nt area  Direct revenue	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits and investment Waqf shares/cash waqf	Weight / Score point 1 1 3 3	50%  MAINPP  1 1 3	76% MAIS  1 1 3	58% MAIJ 1 1 3	47% MAIWP  1 1 3
Percent.  FINANC  No.  37.  38.  39.  40.  41.	Assessme nt area  Direct revenue  Managing	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits and investment Waqf shares/cash waqf Managing waqf	Weight / Score point 1 1 3 3	50%  MAINPP  1 1 3	76% MAIS  1 1 3	58% MAIJ 1 1 3	47% MAIWP  1 1 3
Percent.  FINANC  No.  37.  38.  39.  40.  41.	Assessme nt area  Direct revenue  Managing the	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits and investment Waqf shares/cash waqf Managing waqf	Weight / Score point 1 1 3 3	50%  MAINPP  1 1 3	76% MAIS  1 1 3	58% MAIJ 1 1 3	47% MAIWP  1 1 3
Percent.  FINANC  No.  37.  38.  39.  40.  41.	Assessme nt area  Direct revenue  Managing the allocation	Strategy proposed/Assessme nt aspect Rental properties Lease Payment from istibdal Long-term deposits and investment Waqf shares/cash waqf Managing waqf	Weight / Score point 1 1 3 3	50%  MAINPP  1 1 3	76% MAIS  1 1 3	58% MAIJ 1 1 3	47% MAIWP  1 1 3

	ctinulated						
	stipulated deed						
43.	Funding	Portions allocated	3	3			
45.	the	for	3				
	administra	administration/or					
	tion	given to Baitulmal					
		given to bartanna					
44.	Funding	Waqf share/cash	3	3	3	3	
	for waqf	waqf					
45.	developm	Waqf per square feet	1	1	1	1	1
	ent	(especially for					
		mosque and					
		orphanage)					
46.		Joint venture with	3	3	3	3	3
		the government			_	_	
47.		Joint venture with	3	3	3	3	3
10		private bodies	2				
48.		Practising istibdal	3	3	3	3	3
49.		Knowledge in	3				
		various latest financial					
		mechanisms for					
		development					
50.	Land	Awareness on	3				
30.	market	market values	3				
51.	aspects	Rental value lower	(-3)	(-3)	(-3)	(-3)	(-3)
	•	than market value	,		` ′		
52.		Rental for	3		3		3
		commercial property					
		competent to					
		market value					
TOTAL P			37	22	22	16	13
Percenta	age (%)			59%	59%	43%	35%
HUMAN	RESOURCES	ASSESSMENT					
No.	Assessme	Strategy	Weight	MAINPP	MAIS	MAIJ	MAIWP
	nt area	proposed/Assessme	/ Score				
		nt aspect	point				
53.	Personnel	Ample position	1		1		
54.	arrangem	Ample number of	1		1		
	ents	staff					
55.		Suitable	1	1	1	1	1
		qualifications					
56.		Various	3	3	3		
		qualifications					

57.		More than one officer (degree holder) in the unit	3				
58.		District personnel for waqf	3		3		
59.		Cooperation with staff from another units on waqf management	1	1	1	1	1
60.	Staff reformed or	Additional staff within unit	1			1	
61.	optimised	Addition of position in waqf unit	1		1	1	
62.		Changing division	1				
63.	Capacity building	In-house training on waqf	1	1			
64.	and	Organised by others	1	1	1	1	1
65.	training	General training	1	1	1	1	1
66.		Specific training on waqf administration, management, and development	3				
67.		Involved in sharing knowledge with others (waqf staff from other SIRCs)	3	3	3	3	3
TOTAL P	POINT		25	11	16	9	7
Percenta	age (%)			44%	64%	36%	28%
DATABA	SES ASSESSN	<b>NENT</b>					
No.	Assessme nt area	Strategy proposed/Assessme nt aspect	Weight / Score point	MAINPP	MAIS	MAIJ	MAIWP
68.	Informatio n	Microsoft Office System	1	1	1	1	1
69.	technolog y aspects	Geographical Information System	3				
70.	Complete coverage	System shared with the public	3				
71.	and the	Internal usage only	1	1	1		

72.	completen ess of the records	Joint venture with private bodies to build the system	3	3			
73.		Sharing system with other agencies	1				
74.		Manual system	(-3)				
75.		According to suitable classification	1	1	1	1	1
76.		Have site plan/map	1	1	1	1	1
77.	Improved and	Provide waqf staff in each district	3				
78.	complete data	Carry out survey	3				
TOTAL P	OINT		20	7	4	3	3
Percenta	age (%)			50%	29%	21%	21%
DONOR	/PUBLIC AW	ARENESS ASSESSMENT					
No.	Assessme	Strategy	Weight	MAINPP	MAIS	MAIJ	MAIWP
	nt area	proposed/Assessme	/ Score				
		nt aspect	point				
79.	Public	Waqf Month	3		3		
80.	awareness	Brochures	1	1	1	1	1
81.		Radio/Television	3		3	3	
82.		Newspaper	1	1	1	1	1
83.		Kiosks	1	1	1	1	1
84.		Seminars/talks	3	3	3	3	3
85.		Visits to public/ government offices	3	3			
86.		Joint venture with academic institutions to promote waqf	3				
87.	Contributi	Waqf shares online	3	3	3	3	
88.	ons tools	Waqf shares counters	1	1	1	1	
89.		Kiosk	1	1	1	1	
90.		Postal order	1			1	
91.		Insurance	3				
TOTAL P	POINT		27	14	17	15	6
Percenta				58%	71%	63%	25%
OVERAL			176	83	102	72	54
Overall	Percentage (9	%)		51%	62%	44%	33%

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Sources; Mokhtar (2015)

From the Table 6 above, the inclusion of weightage or score gives more impact to the assessment. Among the four case studies, MAIS receives the highest score with 62%, while MAIWP scores the lowest with 33%. Interestingly enough, looking into each assessment area, as example in databases area, MAINPP scores the highest with 50%, while other case studies score almost the same. This result may be due to MAINPP's approach in using GIS as a remarkable strategy for the SIRC. MAIJ performance is somewhat in the middle with most of the assessment areas MAIJ manage to get medium score except to database area the score is low, the same with MAIWP.

Among the six categories, MAIS scores the most in the legal aspect while scoring the lowest in database aspect. MAINPP scores the most in donor aspect while scoring the least in the administration area. Therefore, each of the case studies has to analyse the result on its own basis and not to compare with each other. However the SIRCs can reflect and compare their current situation with the strategies propose by the framework since the assessment aspects used are actually the strategies proposed for better administration and management. This information is helpful in identifying the strength and weaknesses of the case studies and in knowing which area is to offer assistance and to improve.

#### Conclusion

This paper has discussed the result of both analyses and incorporated the result into waqf land assessment framework. This research provides insights on methods to improve waqf administration and management. Assessment should be executed regularly in order to keep up with the latest strategies, innovation, and development. Waqf as an important economic and social tool needs to be advanced in every aspect. The institutions responsible for waqf management have to become aggressive and advanced to cope with the modern needs.

The assessment framework adapted from land administration would be a great and innovative tool for self-improvement for SIRCs provided that the results of the assessment are responding positively. Changes have to be made, and the assessment provides inputs on what changes to be made and what is the right approach. The quantification acknowledges the importance of the aspects. Without the score points, the strategies might be treated as a mere statement. The allocation of quantification or weightage provides information that some strategies are better that the others.

The main intention of this research is to pave a new contribution on waqf administration in Malaysia. The researcher believes that the formulation of the framework serves as a catalyst to self-audit or self-evaluate the waqf administration to lead to a better management. Thus, the assessment can be performed by a monitoring agency or by any institutions that have a positive interest on the development of waqf. Nevertheless, with increasing research on waqf, many studies have become redundant with less contribution to the knowledge. Optimistically, this research will be a positive contribution to waqf administration and management in Malaysia.

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