

## The Role of Institutions in Promoting Citizenship Values: A Bibliometric Analysis

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### Abstract

The purpose of this study is to examine the volume of intellectual output on the topic of citizenship value in the Scopus database between 2012 and 2021. The results indicated that 3,617 studies had been conducted. Utilizing bibliometric search indicators. The United States and the University of Georgia have shown the most interest in publishing in this field over the past decade. Although the intellectual output on good citizenship in the Emirates was not a study and conference work received the highest percentage, it was not included in SQUES. This may be due to the absence of stringent standards when publishing working papers at conferences, as opposed to scientific journals, and the existence of institution-specific journals. We also discover that a large number of authors, such as the Multidisciplinary Digital Publishing Institute (MDPI) and Frontiers Media S.A. (APA), are interested in this type of research, and that the term "good citizenship" is primarily used in the social sciences and various sciences. The absence of a large number of studies in Arab countries is the cause; these studies may have been published in a language other than Arabic, and SCOPUS does not list them. The research provides a guide to the research process for researchers in the field of research.

**Keywords:** Citizenship Value, VOSviewer, Bibliometric Analysis

### Introduction

Institutions nowadays face the issue of ethics and values as a major issue in all their fields, at the national, regional, and global levels, as those interested in values and their system are clamouring for the need to reshape them for the contemporary man; because random material and individual values have come to dominate behaviour, with a clear disregard for establishing standards of correct moral behaviour as standards of right, virtue, and charity. (The Arab Magazine, 2017) Citizenship is the cultural identity of the individual, which distinguishes him with distinct traits and characteristics from the citizens of a different country. The cultural components of good citizenship include faith, thought, literature, society, the arts, and so on. Good citizenship is one of the decade's most intriguing concepts. Between Dar al-Islam and everyone who resides in this house, regardless of whether they are

Muslims, dhimmis, or trustees, that is, a set of rights and responsibilities enjoyed by each party" (Al-Qahtani, 1419 AH, 20).

The notion of justice: This word's triple origin (righteousness) is responsible for its meaning, which is "taking the path of guidance." And it was said, "It is the uprightness of the situation in accordance with what the mind requires, and the upright righteousness is the state itself; and some of them said, "He who upholds it from the rights of God, the rights of the people, and the rights of the nation." Local and international conferences and meetings are also discussed on the Internet, in specialised blogs, and in scholarly journals, demonstrating the significance of this topic to specialists. On the topic of good citizenship, it is crucial to find scientific and exhaustive information as well as accurate and in-depth studies. As a result, this paper will discuss the topic and analyse the output of scientific thought. In good citizenship from the Scopus database, in an effort to expand the available literature on the subject. The Scopus database is among the largest indexing and extraction databases.

This database contains articles from scientific journals, books, and proceedings of conferences. It encompasses all scientific disciplines, particularly the social and human sciences. The search is based on chronology, authors, co-authorship, geographical distribution, and educational institutions, and to achieve this objective, bibliometric search indicators included in the Scopus database over the past decade from 2012 to 2021 were used. Using the (Vosviewer) programme to take advantage of the similarities. There were a total of 1,134 publications from the Scopus database that were analysed. This study provides a quantitative examination of citizenship. The research will focus on the analysis (Bibliometrics) of research published in the Scopus database in the field of study. To assess academic outcomes in the area of good citizenship. This study will also demonstrate the significance of institutions in promoting good citizenship. Given the preceding, the following question can be posed:

1. What is the distribution of the most publications in citizenship values by years in the past decade?
2. What are the most relevant journals and authors on citizenship values by years in the past decade?
3. What are the most productive countries in the field of citizenship values by years in the past decade?
4. What are the most searched keywords for citizenship values in the past decade?

### **Methods and Materials**

Because of the significance of the topic, the purpose of this review is to examine the collection of studies that have been carried out over the past ten years in an effort to determine the part that institutions play in encouraging responsible citizenship. According to Tahtawi (1996, 25), "the most important and valuable thing that any educational system offers to its children is the value of good citizenship that shapes its activity and behaviour, which leads to the integration of the individual and the balance of his behaviour, and his ability to resist negative and deviant behaviours, and the balance between his personal interests and the interests of society, and the preference of the public interest over the private"; "the most important and valuable thing that any educational system offers to its children is the value of The term "bibliometrics" is defined as the "analysis of the data related to the document to understand

the characteristics of the flow of information using a set of statistical and mathematical methods," according to the study (Batawil, 2004).

As can be seen in Figure [1], the research accessed the 10 most influential articles on the topic of responsible citizenship by drawing on relevant publications found in the Scopus database. During the test that was carried out on October 28th, 2022, a keyword search was performed either in the section titled "Title" or "Abstract," or by selecting the "Subject" option. Articles written in English and those that were freely available to read online were taken into consideration for inclusion in the study. The concept of "good citizenship" has been utilised in a number of phrases and keywords that evoke it.

As can be seen in Figure [2], we obtained the journals that discussed the role of institutions in cultivating responsible citizenship by using Scopus. We performed a manual check to exclude irrelevant publications based on the criteria shown in Figure [2], and the total number of publications was "3,617." In order to ensure that the publications that were analysed were of sufficient quality, we carried out this check. In this manner, the total number of publications, "1,984", was not altered. Figure [3] also provides a visual representation of the research framework for analytical studies. The programme VOSviewer, which is a type of analysis that analyses data in the form of relationships (between the publisher, the country, and the terms most used in the publications), was also used in this research. VOSviewer is one of the programmes that is widely used in the visualisation of bibliometric networks. An initial plan was devised, which can be seen illustrated in the following form:

Table 1  
Map of the research

Search strategy	type Articles	Bibliometric analysis	
		Genre	Software
<b>database</b> (scopes) <b>Research topic</b> "The Role of Institutions in Promoting Citizenship values". <b>Search time frame</b> "2012" to 2021" "10 years" <b>History of data extraction from Scopus</b> "2022-10-28"	Essay data sheet conference papers	Article data Years Composers Institutions Countries Publications cited Keywords	VOSviewer program Drawing graphs Excel drawing percentage graphs

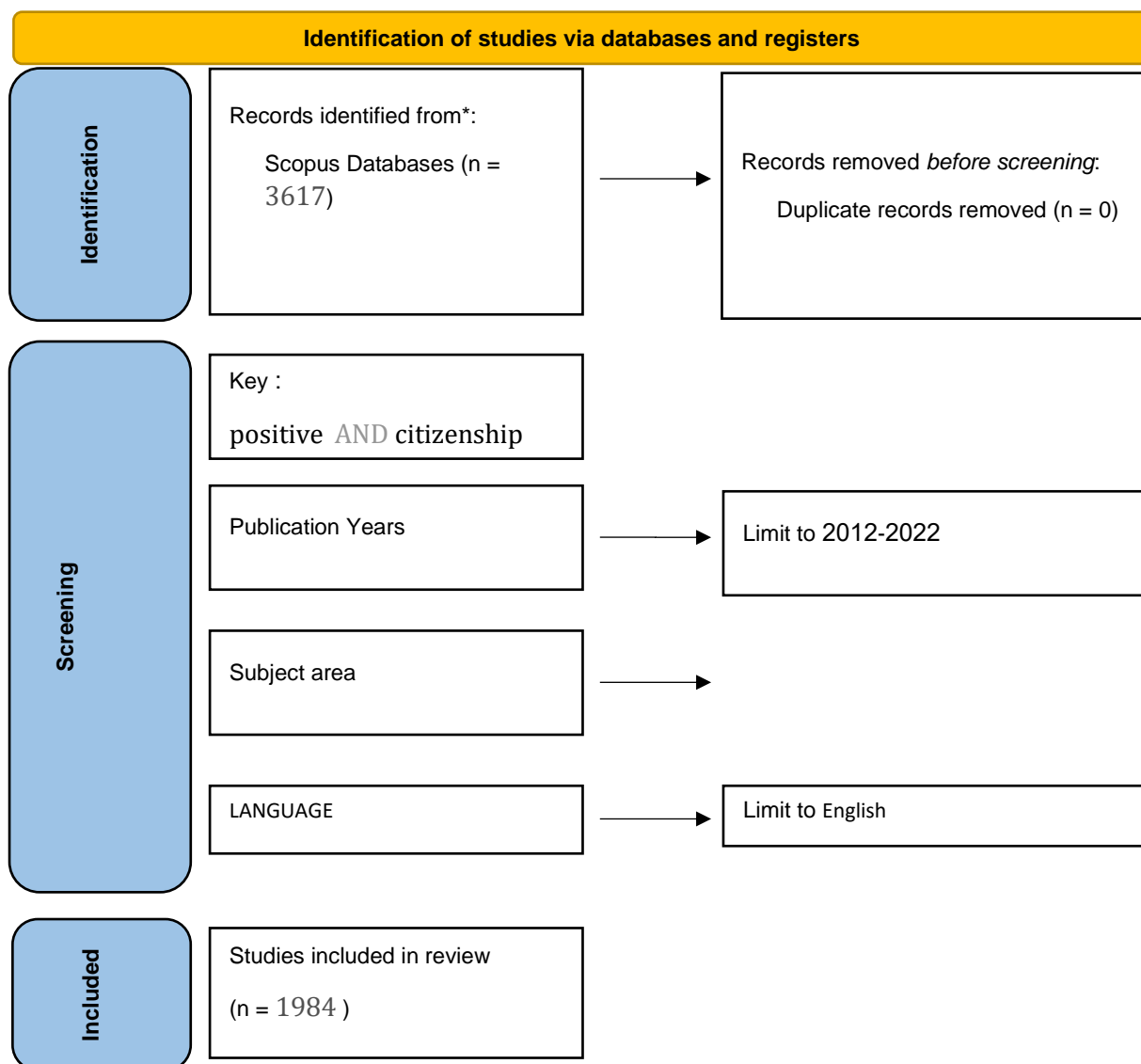


Figure 1: PRISMA Framework

Table 2

*Inclusion and exclusion criteria*

inclusion criteria	Keywords + any related keywords + social sciences + business + psychology + economics + multidisciplinary + undefined
exclusion criteria	Medical fields Engineering fields Conference papers Nonindexed papers Computer science

The data was used in this study by entering Scopus. The keywords "positive AND citizenship" were used as a key to entering the search in the title of the publication to be presented by the researcher, "The Role of Institutions in Promoting Good Citizenship." At the same time,

the results of the year 2022 were excluded because we are in the same published year, because the year was not completed, as shown in Table (2).

As a result of what was previously placed in the table, and when loaded into databases, it is entered into the Excel programme to extract results related to the production of publications, and the trend of chronological development in publications of citizenship values; The purpose of the study is to reveal the file of studies on the role that institutions have played in promoting good citizenship over the course of the past ten years.

## Results

### Research Question 1

What is the distribution of the most publications in citizenship values by years in the past decade? To address the finding, an analysis of publications, Citizenship value, was conducted over the past decade. As shown in figure 2.

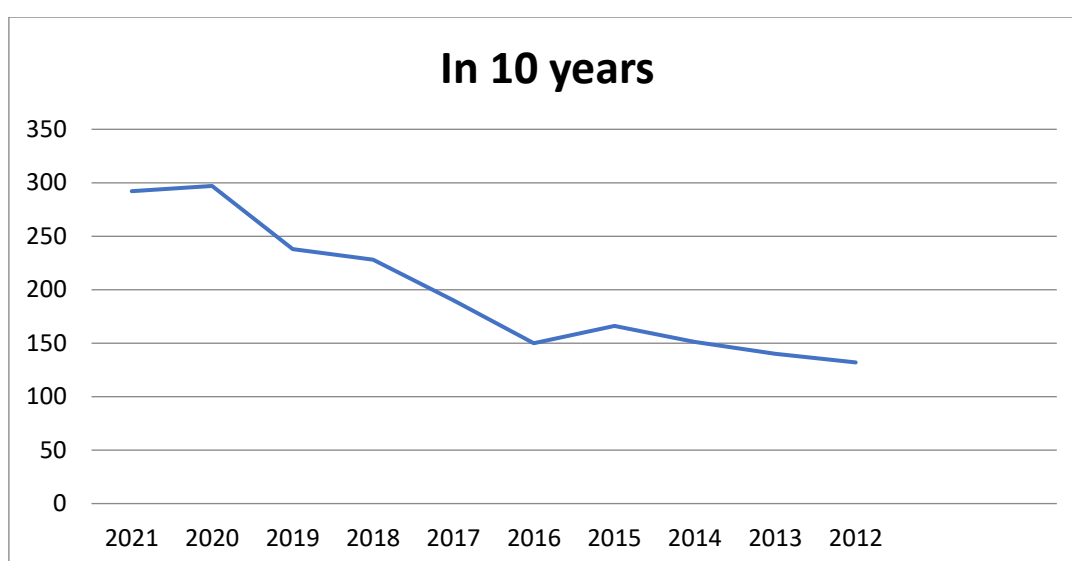


Figure 2: distributions by years

It was observed that there has been a rising pattern of change in the number of publications in the field of citizenship values, particularly in the most recent ten years of research. In this regard, Figure [2] illuminated for us the course that the evolution of the publications would take. Where we find there is a large production of research in the last decade of it (2020), and for this we notice an increase, and in the year (2021) it decreased slightly, the good citizenship that preserves the values of this nation and the originality of this country, and qualifies it to carry out its duty in the best way possible." "Where we find there is a large production of research in the last decade of it (2020), and for this we notice an increase, and for this we notice an increase, and for (Al-Murshid, 1419 AH, Page 23) It is necessary for institutions to adopt contemporary means and modern patterns while preserving the authentic values in order to make them good citizens given the great challenges that the world is facing today that emerged as a result of the development of new technologies and the uncontrolled explosion of knowledge that has resulted from social communication and media programmes that destabilise values.

These challenges emerged as a result of the fact that the world is currently experiencing a period of rapid technological advancement. In society, they are able to make a contribution

to the growth and improvement of it, whereas the articles were during the years (2015-2016), as the figure demonstrates, the studies by years in the Scopus database were decreasing, and the reason for this was the escalation of electronic crises and the proliferation of programmes among younger generations; it was only later that I realised this. The danger is the people of decision, then it rose significantly to show the importance of good citizenship as it is in the scheme (4), he said (Al-Nuaimi, 2019).

The United Arab Emirates was able to crystallise its own experience in creating citizenship and activating it in the consciousness of residents on its land, not only for citizens Cursing, and even for expatriates alike, through transparent, scientific, and practical methods, and in a way that is in line with the remit of the Everyone agrees that having citizenship in the Emirates is a treasure of human values in a country that is still in the process of being formed, and that this treasure needs to be preserved and studied. What factors indicate an interest on the part of countries in the promotion of values that are important to good citizenship? The rate of publications has increased in recent years due to the interest shown by institutions in promoting the values of solidarity, social empathy, and positive treatment of citizens and residents. This is the reason why the rate of publications has increased.

*Research question 2*

What are the most relevant journals and authors on citizenship values by years in the past decade? To answer the research questions we have presented the following figure 3. Which represents the most relevant journals.

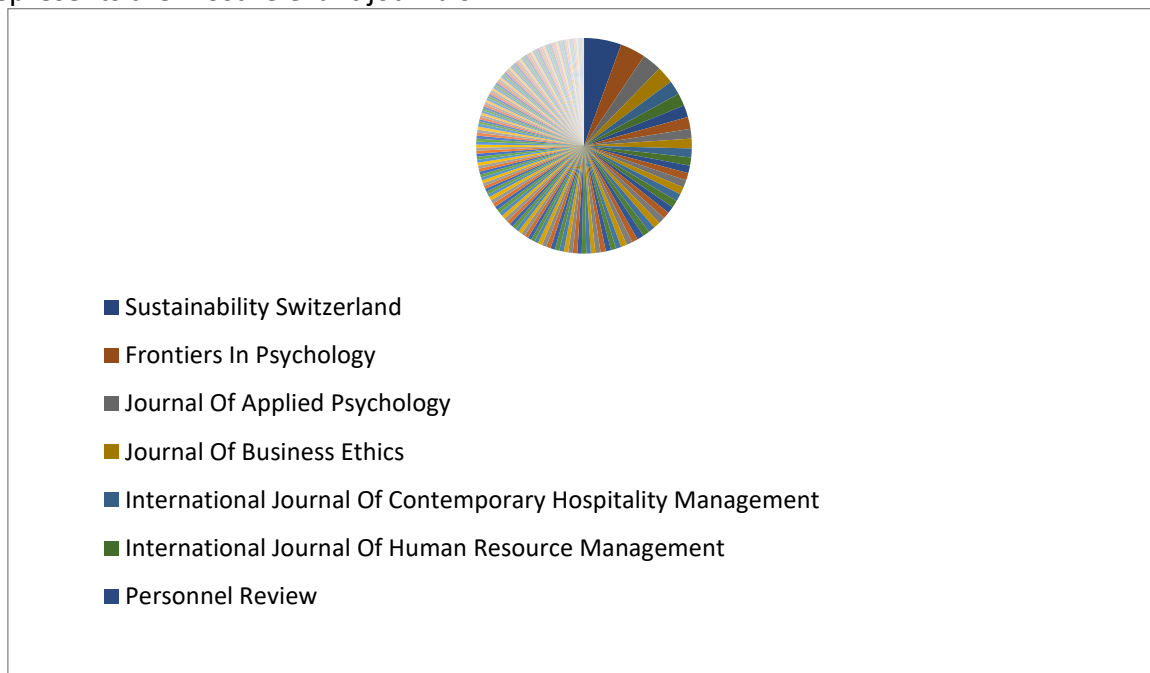


Figure 3: the most common journals

The breakdown of intellectual production, based on the type of publication (as shown in Figure 3), is presented below. According to the findings of the research, "Sustainability Switzerland" will publish 19 articles in the year 2020 in the journal Frontiers in Psychology, 11 articles in the year 2020 in the journal International Journal of Contemporary Hospitality Management, and 4 articles in the year 2018 in the journal Journal of Applied Psychology. 6

documents were published in the Journal of Business Ethics in the year 2015, while only 5 were published in 2018.

Table 3

*The most prolific authors and journals in citizenship values*

Journal	TP*	TC*	Cite score	The most cited article	Times cited	Publisher
Sustainability	36485	181699	5.0	Plant growth promoting rhizobacteria (Pgpr) as green bioinoculants: Recent developments, constraints, and prospects	137	Multidisciplinary Digital Publishing Institute (MDPI)
Frontiers in Psychology	14927	59147	4.0	Researching and Practicing Positive Psychology in Second/Foreign Language Learning and Teaching: The Past, Current Status and Future Directions	179	Frontiers Media S.A.
Journal Of Applied Psychology	335	3565	10.6	Work-family strategies during COVID-19: Examining gender dynamics among dual-earner couples with young children.	71	APA
Journal Of Business Ethics	1477	15996	10.8	Environmental, Social and Governance (ESG) Scores and Financial Performance of Multilatinas: Moderating Effects of	93	Public Library of Science

				Geographic International Diversification and Financial Slack		
International Journal Of Contemporary Hospitality Management	788	8774	11.1	Hospitality managers in turbulent times: the COVID-19 crisis	52	Emerald
International Journal Of Human Resource Management	528	4123	7.8	Expanding the resource based view model of strategic human resource management	51	Taylor & Francis
Personnel Review	380	1766	4.6	Linking ethical leadership and ethical climate to employees' ethical behavior: the moderating role of person-organization fit	25	Emerald
Social Behavior And Personality	651	1149	1.8	Psychological impact of the COVID-19 pandemic on medical doctors in Turkey	20	Society for Personality Research
International Journal Of Applied Business And Economic Research	1273	69	0.1	Influence of relationship & behavioural aspects on customer retention & loyalty in B2B flexible packaging industry in Bangladesh	0	Serials Publications
Leadership And Organization	268	1317	4.9	Promoting green behavior through ethical	32	Emerald



Development Journal				leadership: a model of green human resource management and environmental knowledge		
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\*TP= TOTAL PUBLICATIONS, \*TC= TOTAL CITATIONS

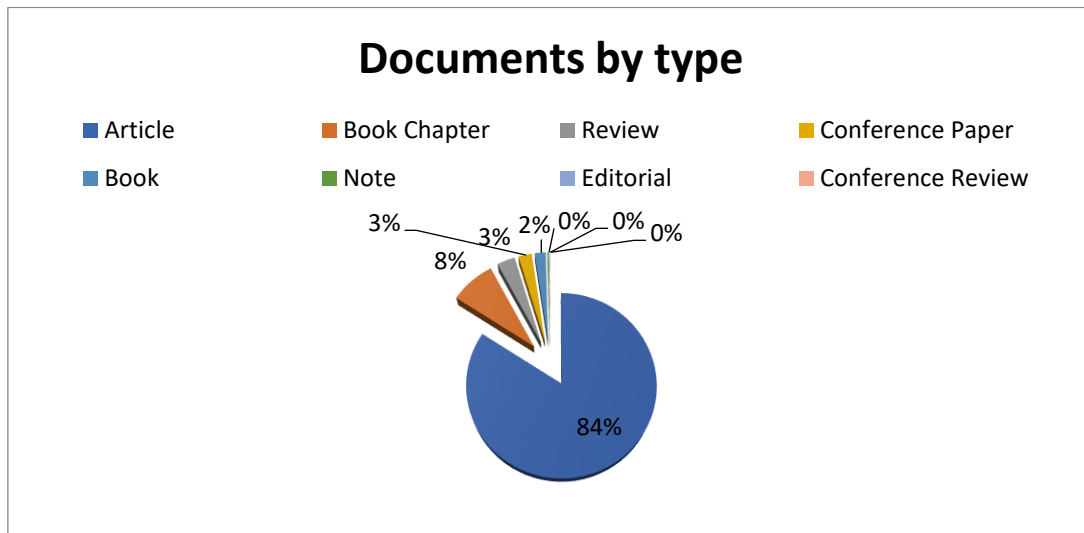


Figure 4: journals and authors most relevant to the research

Figure 4 presents the journals and authors that are most relevant to the research on the role of institutions in promoting citizenship values. There are ten authors and journals that are considered to be the most productive. The arrangement of these authors and journals is based on the total number of publications that each author has produced. The Multidisciplinary Digital Publishing Institute (MDPI) is considered to be one of the most productive authors. He has 181,699 total publications in a study in SCOPUS, and the number of citations is 137 times, followed by the author Frontiers Media S.A. In the journal Sustainability, he has a total of 36,485 citations for a study on this subject. In addition, he has 36,485 total citations for a study on this topic in the journal Sustainability. According to the table listing the top 10 authors, journals, total citations, and total publications, the total number of citations for his work in Frontiers in Psychology is 14927, and he has 59,147 total publications. Additionally, the number of citations for his work in other journals is 179. According to Figure 4, which classifies papers according to their primary function, the article was the most common document category, accounting for 84 percent of responses, followed by book chapters.

*Research question 3*

What are the most productive countries in the field of citizenship values by years in the past decade? To answer this research question we developed the following chart.

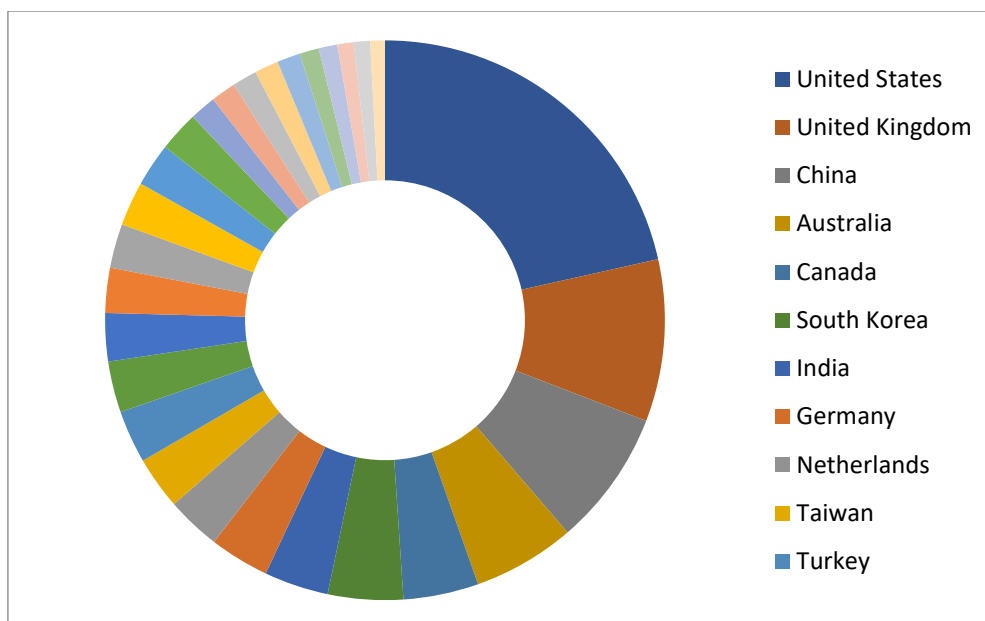


Figure 5: the most leading countries in the research topic

Figure 5 displays the papers that can be found in the "Scopus" database across various countries and universities. These publications discuss the role of institutions in encouraging good citizenship. According to the data presented in the table, the nation with the highest total number of published research articles is the United States. The number of publications in the United States was an average of 480 published papers, followed by the number of publications in the United Kingdom, which was a total of 199.

Table 4

*The most leading countries in the research topic*

Country	educational institutions	TP
USA	University of Georgia	480
UK	Kingston University	209
CHINA	University of Western Australia	175
AUSTRALIA	University of Wisconsin-Madison	132
Canada	Kingston University	97
South Korea	Kyung Hee University	97
India	Wichita State University	83
Germany	Department of Migration	77
Netherlands	University of Amsterdam	70
Taiwan	University of Oklahoma	68

The table displays the various publishing distributions. 10 nations and educational institutions with the highest levels of productivity. The vast majority of the institutions that were part of the research time period (2012-2021) had a significant amount of interest in all of the research concerns that were associated with good citizenship. The "University of Georgia" was ranked first among the universities in the United States with 480 publications. It was then followed by "Kingston University," which had a total of 209 articles and was located in the United Kingdom, and then by "University of Western Australia," which had a total of 175 publications and was located in China. As can be seen from the table.

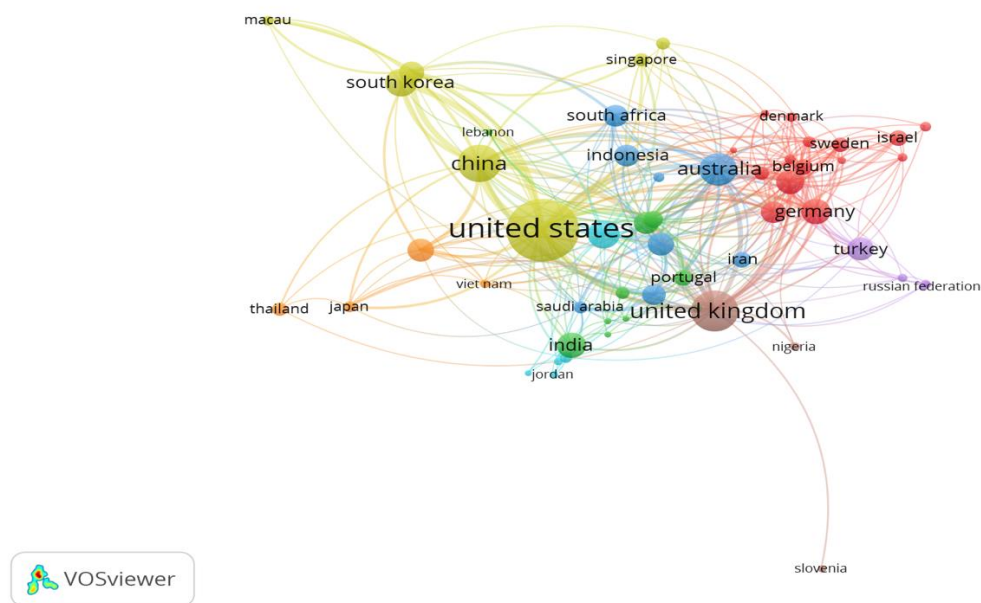


Figure 6: the most leading countries based on Vosviewer

The analysis of the cooperation network of countries / regions is evident through co-authorship on the topic of the role of institutions in promoting good citizenship, using the (VOSviewer) programme, where the clarity of the colours of the circles represents the joint relationship For the state with the rest of the countries, and the thickness o represents the number of countries involved in the relationship. After we extracted the most productive countries in the relevant field of the role of institutions in promoting good citizenship, we analysed the cooperation network of countries / regions We are able to differentiate between four primary groups: the grouping around the golden colour includes (Singapore, the United States of America, China, and South Korea); the grouping around the blue colour includes (Austria, Indonesia, and South Africa); and the gathering around the red colour includes all (Australia, Germany, Israel, and Sweden); The United Kingdom, Nigeria, and Slovenia are included in the pistachio colour grouping, and we also observe a weak grouping that includes the following: (Thailand, Japan, Jordan, Lebanon, and others).

The reason for this is that the primary axes of the role that institutions play in promoting positive citizenship focus on the concept of positivity and citizenship and their relationship to national loyalty, the unconditional giving of positivity and citizenship, the role of positivity in building the country and promoting good citizenship, and the manifestations of positive citizenship. Through the foregoing in this research, we came to the realisation that the principle of good citizenship holds a prominent position in the constitutions of the world's states. These states recognise the principle and consider it to be subject to many rights, particularly political ones, ranging from the Arab nations that were discussed (Saudi Arabia, Lebanon, Jordan, and others) in just a few, to the states in the United States (United States of America, Canada, and others). The lack of a significant number of studies conducted in Arab nations is the root cause of this problem. It is possible that they were published in a language other than Arabic, but SCOPUS does not include information on them.

They also conducted a study on equal citizenship, and the situation of women in Arab societies, where the researchers found it difficult to define a comprehensive and integrated definition of citizenship as a dynamic concept that is constantly evolving, in addition to the influence of The historical process of the c. On the theoretical frameworks of the concept of citizenship in the Arab countries, by addressing its historical development, its foundations and foundations, they also conducted a study on the theoretical frameworks of the concept of citizenship in the Arab countries. On the theoretical framework - Researchers focused on the state of citizenship in Egypt by addressing its most important characteristics and its most important controversies between politics, law and society, in addition to its relationship to other concepts such as Identity, in a book published in 2003 under the title "Egyptian Citizenship and the Future of Democracy: New Visions for a Changing World," in which researchers focused on the state of citizenship in Egypt by addressing its most important characteristics and its most important controversies between politics, law and society, these researchers have.

#### Research question 4

What are the most searched keywords for citizenship values in the past decade? To answer this research we used VOSviewer as illustrated in figure 7 below:

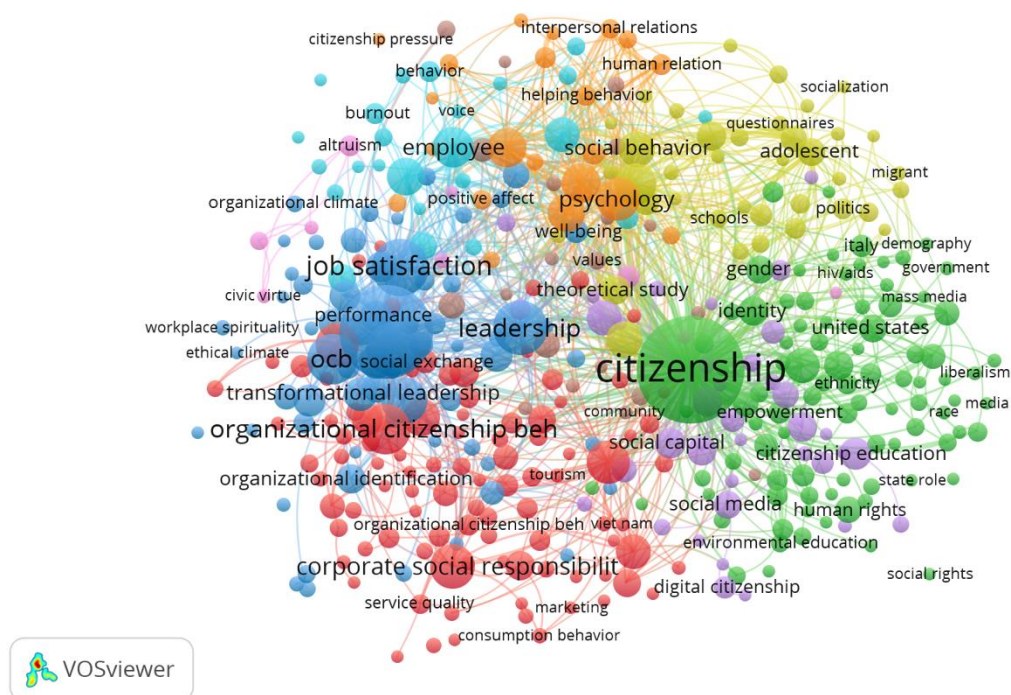


Figure 7: the most used keywords

according to (VOSviewer). The findings are depicted in Figure 7, where the size of the circles indicates the frequency with which the phrase appears in the titles and abstracts of publications, and the distance between the circles indicates the degree to which they are associated with one another. There are five groupings of terms that have been developed, with the terms citizenship, social media rights, identification, and citizenship being the most

popular terms in the green group. knowledge, education, and inclusiveness across cultural lines; Concerning the blue group, the majority of its phrases are centred on topics such as organisational citizenship, work happiness, servant leadership, and behaviour. Concerning the vocabulary used by the red group, it can be summarised as follows: "knowledge," "corporate social responsibility," and "defining national identity;" The terms that belong to the orange category are categorised as follows: Psychology - Personal Relationships, as well as other terms. With correlation, the distance between the circles is expressed by the colours in a different way (violet to pistachio), as opposed to the way it was displayed with weak correlation.

Table 5

*The most used keywords*

	Keyword	occurrences
1	Citizenship	313
2	organizational citizenship behaviour	237
3	Psychology	52
4	human experiment	50
5	Employee	45
6	Leadership	83
7	Employment	43
8	Organization	38
9	social behaviour	36
10	organizational culture	41

When examining Table 5, the main words used in the studies were included as "citizenship" (Oc = 313 cases), "immigrant-economic behavior" (Oc = 237), followed by (-psychology - human experience - employee - leadership - employment). - organization - social behavior - organizational culture - job satisfaction - perception), according to 3,617 research publications collected from the Scopus database, this research review provides an overview of a review of organizations' role in promoting good citizenship, using content analysis and bibliometrics.

### **Conclusion and Recommendations**

Long before the term citizenship or its connotations were clarified in the majority of studies, its association with the history of man's quest for justice and equality was already well established. This occurred at a time when the concept of citizenship was already well established. The fight of man to obtain acknowledgement of his being and his right to participate in decision-making developed into the shape of social freedoms as the conflict progressed and intensified. Since the beginning of agricultural governments in Mesopotamia, through the civilizations of Sumer, Assyria, and Babylon, the civilizations of China, India, and Persia, the civilizations of the Phoenicians, the Canaanites, the Greeks, and the Romans, the early Muslims came close to approaching the concept of citizenship as it was understood prior to the advent of Islam, thanks to what Islam carried from a human perspective of human unity and equality in rights and duties. Citizenship is a social phenomena that makes significant contributions to the growth of human society, in addition to the advancement of the state to a level of justice, equality, and transparency. These contributions are made on top of the fact that citizenship itself is a social phenomenon. The fundamental principles that are associated

with the concept of citizenship come into play, and we notice in the studies that we have conducted through research in Scopus that we have noticed the institutions adopting positive citizenship, good citizenship, or effective citizenship, despite the fact that there are challenges surrounding it and wondering if these challenges can be addressed through a field of study that holds promise for both nations and institutions. According to the findings of this type of research of published sources, interdisciplinary fields that concentrate on good citizenship are the ones who are most interested in the role that institutions play in developing good citizenship. See Figure (6)

Contributed (in the United States of America) to the publications of the University of Georgia's Good Citizenship; It is the most productive educational institution. In addition, research conducted on scientific collaboration reveals that nations or regions like the United States of America and the United Kingdom that demonstrate a greater interest in international collaboration are more likely to experience economic growth in the years to come as a result of the search for innovative solutions (digital good citizenship). Additionally, cooperation between businesses in the same region or regions is becoming an increasingly significant factor. According to the findings of this study, the following research subjects are the most pertinent in relation to the function of institutions in fostering responsible citizenship: Additionally, we discover that a sizeable number of writers, such as the Multidisciplinary Digital Publishing Institute (MDPI) Frontiers Media S.A. - APA, have an interest in research on good citizenship, which means that publications can be utilised. Scopus, the search engine, has come to a number of findings, which can be summed up in the points that are listed below:

- The idea of practising good citizenship within institutions and the means by which to do this
- Based on the analysis performed up until this point, we have come to the conclusion that the cognitive and practical trends of good citizenship have been influenced by a series of political, economic, social, and security transformations that societies have experienced in light of the desire to find the necessary solutions to the problems and crises that have been presented in order to achieve the goals of development and stability.
- When we look for good citizenship, we find that it plays a role in the formation of cognitive concepts and challenges. This helps us develop strategies that are both all-encompassing and well-balanced so that we can meet the challenges of ethics in institutions, corruption, the protection of rights and freedoms, and the embodiment and activation of scientific, technological, and value reform tools.
- We find the efforts that have been made in the field of the role that institutions play in promoting good citizenship through improving the level of economic, political, social, and security conditions among citizens, and in order to enhance stability, protect basic rights, and integrate vulnerable social groups into homelands and other communities.

### **Conclusion**

As a result of the findings of this research, we are in a position to make the following suggestions: - In particular, universities in Arab countries ought to encourage the kind of study that is reflected in the bibliometric analysis of work that has been published on a subject among their students. This category of research gives other researchers a foundation of



references from which they might launch their own investigations. In light of their investigation, as well as a bibliometric analysis of the research that was published in a database besides Scopus in (citizenship, positive citizenship in schools, positive citizenship in the media, citizenship values in countries, digital citizenship values, citizenship values through cartoon films ... and others). The production of media and theatrical programmes that invest in the cherished characters of children and youth in order to propagate desired moral ideals, with an emphasis on the strong relationship that exists between sticking to values and ethics and the progress that society makes. Implementing objective and procedural testing in institutions in a way that makes it abundantly evident that the ethical and value-based aspects of government policy and the system are included. Activating the role of religious institutions such as mosques and people's councils, as well as the participation of the community, in the process of promoting morality and behaviour in a variety of organisations. Establishing an ethical observatory within each administration in order to evaluate the effectiveness of institutions in terms of the ethical dimensions and practises that are present in those institutions.

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